



April 8, 2021

Golf Courses to Remain OPEN During the New Stay at Home Order

Dear Members, Customers

Premier Ford and the ON government announced yesterday that the province is going into a province-wide declaration of emergency and a stay-at-home order effective at 12:01 am on Thursday, April 8th. Included in this announcement is **confirmation that outdoor golf courses and driving ranges can remain open**

Management at the Highlands have been actively engaged with the ON government and other golf course Owners throughout this process, right up to, and including this morning. The key focus has been that **GOLF IS SAFE** and that now, more than ever, safe outdoor recreational options are critical to ensure the physical and mental well-being of our customers. We have reiterated our commitment as a golf industry to continue to be a **LEADER** in providing one of these safe recreational activities that will be so important in the coming weeks.

We are pleased that the ON government has recognized the need for safe outdoor activities like golf, but at the same time recognize that **it is CRITICAL that we CONTINUE TO BE SAFE in 2021**. Please ensure you are adhering to the following:

NEW Masks on Cart Rule – If you are 2 riders from different households on a cart, they **MUST** wear a mask while in the cart.

Physical Distancing – All staff and players must stay at least 6 feet apart. If not able to do this, a mask must be worn.

Clear and consistent screening protocols – We have these in place.

Gatherings – There is a maximum outdoor gathering limit of 5 people. Please do not gather for pre or post-game gatherings at our facilities.

Retail / Pro Shop - Limiting the majority of non-essential retailers to only operate for curbside pick-up and delivery, via appointment, between the hours of 7 a.m. and 8 p.m., with the delivery of goods to patrons permitted between 6:00 am and 9:00 pm, and other restrictions.

Food & Beverage Outlets – During the current Stay-At-Home Order there is NO indoor or outdoor (patio) foodservice allowed. Facilities are allowed to proceed with Pick Up, Take Out and Delivery, and as such, that would indicate that our Bunker Bistro Halfway Hut can be open on the course for our golfers (with all seating removed) and beverage cart service would be allowed for golfers during their round.

We implore all staff and customers to be extremely diligent in following all key protocols. **Golf facilities MUST demonstrate leadership in these areas if we want to continue to be recognized as a safe, outdoor activity.** Please continue to do your part. Thank you and stay safe!

Note: These continue to be tough times for everyone. While pleased that golf courses will be open in Ontario, there will be many, many businesses very negatively impacted by this stay-at-home order and we need to be mindful of this. We are thankful that golf will be able to provide a SAFE outlet for the physical and mental well-being of our customers in light of the significant challenges other businesses are facing.

Yours in golf,

Chris Fleming

General Manager